

FREQUENTLY ASKED QUESTIONS

What is included with the wedding packages?

We offer various wedding packages. Each package is unique. Included with all packages is our in-house tables, chairs, setup and cleanup. Lawn games can also be arranged for an additional fee. For more information on our wedding packages, please reach out to groupsales@winchestermysteryhouse.com

When is my wedding rehearsal?

Wedding rehearsal takes place the day before your event between 9 AM to 3 PM and must be scheduled with your onsite venue coordinator 2 months before your wedding. Please be advised that the grounds will be open to the public during rehearsals.

I would like to schedule an appointment to see your venue. When can we meet?

We would love to meet and show you the many options for your wedding. Our sales team is available for site visits Monday to Fridays between 9 AM to 4 PM. Please contact our sales team to set-up an appointment.

Do you have an onsite caterer?

No, but our venue coordinators can assist you in contacting our preferred caterers for menus and proposals.

Can I bring my own caterer?

We do have flexibility in catering, especially for couples with a specific culinary vision.

May we bring our own alcohol?

Unfortunately, no outside alcohol is allowed.

Do you have any noise restrictions?

In an effort to be good neighbors, we do require all events to end at by 11pm. Our onsite venue coordinator does have the right to decrease the volume of events should there be any noise complaints.

Do you require a wedding planner?

Yes, a certified wedding planner or day of coordinator is required to be onsite for your wedding or wedding reception. Our venue coordinator is not available to oversee the details of your event. We have a list of wedding planners to choose from, but you're more than welcome to use your own planner.

What is the payment timeline?

A 25% booking deposit is required to confirm your date and must be sent back with the signed agreement within 10 days of the date contract was generated. Final payment (remaining balance) is due 10 business days prior to the scheduled event date.

What is the cancellation policy?

We understand that things happen! To that end, any deposits paid are refundable up to 60 days prior to the scheduled event date. After 60 days, any monies/deposits paid become nonrefundable.

Do you have a preferred vendor's list?

Yes! Our venue coordinators will provide you with a full list of our preferred partners. Please note that aside for bar service, any vendors are allowed to work on the property. However, some vendors (ie: lighting, bands, DJs etc.) will be required to provide a certificate of insurance. A full vendor list must be provided to the onsite event manager prior to the event.

I want an outdoor ceremony & reception. Do you have a back-up plan if it is inclement weather?

Have no fear! Your wedding will take place rain or shine. We can offer an indoor location for ceremonies and can also provide tenting for an additional fee.

Do you allow wedding ceremonies only?

Due to staffing and public access, we do not offer ceremonies only at this time.

Do you allow photography inside the mansion?

Yes, of course! We have designated areas for photographers to take pictures of the newlyweds on the estate and inside the mansion. However, please note photography cannot interrupt the tours, so we encourage most photography to be taken outside.

I want to get married on a Thursday. Is that possible?

Yes, this is possible. The Winchester Mystery House is available for weddings year round. During the months of September and October, we can only accommodate wedding receptions. Please reach out to Group Sales to check on availability.

How many people can I have?

Indoor facilities accommodate up to 80 seated guests and up to 125 reception style. Outdoor facilities can accommodate up to 200 seated guests.

Can guests throw rice or flowers?

Rice, flowers (fresh or dried), confetti, glitter, pop-poms, birdseed, sparklers, balloons, are not allowed on property. We recommend bubbles, glow sticks, or mini beach balls.



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